



ELKA SERVICE CENTER SERVICE WORK ORDER

IMPORTANT! PLEASE READ BEFORE SHIPPING

- 1) Call the Elka Service Center at 760-731-5920 to get a Return Authorization number (RA#)
- 2) Clean your shocks thoroughly using a gentle detergent and pay attention to areas where debris can become lodged.
- 3) Wrap each shock individually before placing them in a box to avoid damage during shipping. Any damage from shipping is your responsibility.
- 4) Fill out this form completely and put it inside the box with your shocks. An incomplete form will cause additional delay.
- 5) One of our representatives will contact you and confirm once your shocks are received and inspected.

CUSTOMER INFORMATION

RA #:

CUSTOMER NAME:

ADDRESS:

CITY:

STATE:

POSTAL / ZIP:

PHONE:

EMAIL:

PAYMENT: VISA MC AMEX NUMBER:

EXP:

CODE:

VEHICLE INFORMATION

MAKE:

MODEL:

YEAR:

CONTROL ARMS- FRONT:

REAR:

RIDER WEIGHT:

CLASS:

PRIMARY USE:

RACING RECREATION

PRIMARY TERRAIN:

MX DZ DN TRAIL WORCS

MTB

XC DH

RETURN SHIPPING INFORMATION

☐ CHECK HERE IF SAME AS BILLING INFORMATION

NAME:

ADDRESS:

CITY:

STATE:

POSTAL / ZIP:

PHONE:

SERVICE REQUEST

IF YOU ARE HAVING A PROBLEM, PLEASE DESCRIBE:

NO PROBLEMS, JUST A SERVICE / REFRESH:

☐ BASIC SERVICE

☐ FULL SERVICE / REVALVE

I AM INTERESTED IN UPGRADES / ADD-ONS:

☐ SHOCK PROTECTION

☐ SERVICE PLAN

☐ OTHER

SIGNATURE:

DATE:

PLEASE INCLUDE THIS COMPLETED FORM WITH YOUR SHIPMENT

Elka Service Center: 1177 East Mission Road, Fallbrook, California, USA, 92028 - (760) 731-5920

Elka Service Center is a Division of Roll Design, Inc.